TEMPLATE 2: HR STRATEGY - ACTION PLAN

Name Organisation under review: Fondazione Bruno Kessler (FBK)

Organisation's contact details: Human Resources Department: hrstrategy@fbk.eu

Web link to published version of organisation's HR Strategy and Action Plan: https://hr.fbk.eu/en/human-resources-strategy-researchers-0

SUBMISSION DATE: 18TH OF OCTOBER 2017

1. ORGANISATIONAL INFORMATION

*Please provide a limited number of key figures for your organisation. Figures marked * are compulsory.*

STAFF & STUDENTS	FTE
Total researchers = staff, fellowship holders, bursary holders, PhD. students either full-time or part-time involved in research	401
Of whom are international (i.e. foreign nationality)	87
<i>Of whom are externally funded (i.e. for whom the organisation is host organisation)</i> – We indicate here the number of FBK PhD Programs: FBK funds universities for providing PhD grants to be carried on in FBK research centres.	81
Of whom are women.	84
Of whom are stage R3 or R4 = Researchers with a large degree of autonomy, typically holding the status of Principal Investigator or Professor. Corresponding to FBK CCPL Level 2 and 1 (R1/R2 and T1/T2)	70
Of whom are stage R2 = in most organisations corresponding with postdoctoral level. Corresponding to FBK CCPL Level 3 (R3,T3).	145
Of whom are stage R1 = in most organisations corresponding with doctoral level. Corresponding to FBK CCPL Level 4 (R4,T4).	61
Total number of students (if relevant). Corresponding to Internships/Stages.	59
Total number of staff (including management, administrative, teaching and research staff).	166

RESEARCH FUNDING (figures for most recent fiscal year)	K €, FY 2016			
Total annual organisational budget.	44,661			
Annual organisational direct government funding (designated for research).	31,153			
Annual competitive government-sourced funding (designated for research, obtained in competition with other organisations – including EU funding).	8,726			
Annual funding from private, non-government sources, designated for research. 4,782				
ORGANISATIONAL PROFILE (a very brief description of your organisation, max. 100 words)				
FBK is a private research institution inspired by the Constitutional principle of freedom of research, by the non-discrimination rules of the European Union and by the service of the international research community, devoted to excellence in research in numerous disciplines and designated to the role of keeping the Autonomous Province of Trentino in the mainstream of European and international research. Each research area is assigned to a specific centre: Information Technology Centre, Centre for NETworked communities, Centre for Materials and Mycrosystems, Centre for the Evaluation of Public Policies, Centre for Religious Studies, Italian-German Historical Institute, Centre for				

Theoretical Studies in Nuclear Physics.

2. NARRATIVE (MAX. 2PG)

Please provide an overview of the organisation in terms of the current strengths and weaknesses of the current policy and practice under the four thematic headings of the Charter and Code at your organization.

Fondazione Bruno Kessler, established in 2006 under the Laws of the Autonomous Province of Trentino, is a non-profit public interest body, recognized as a private legal entity. As regards personnel management, selection, and recruitment processes, FBK operates according to privately defined rules, but as a private body under public control Fondazione Bruno Kessler is required to comply with the principles of transparency, advertising, and traceability. These principles also inform the recruitment and selection guidelines and procedures.

The proposed HR strategy is based on the HR vision: assure human resource management and skills development, support organizational change, ensure a positive climate in the workplace, invest in training and growth in FBK human and intellectual capital, and promote trade union relations.

With the <u>"Personnel program plan 2016/2018"</u>, Fondazione Bruno Kessler has adopted an instrument for interpreting, planning, and managing the most important profiles and dimensions of its human resources, defined as the combination of knowledge, abilities, and skills, on which the creation of economic, social, and status value depends.

One of Fondazione Bruno Kessler's strong points in the area of "Ethical and Professional Aspects" is the specific application of the principles of non-discrimination through the provision and implementation of internal policies that regulate the human resource processes, ensuring the promotion of diversity and inclusion of workers independently of gender, age, ethnic, national, or social origins, religions or beliefs, sexual orientation, or language.

The weakest point involves the awareness of the researchers of the financial management of Fondazione Bruno Kessler, deriving from the traceability of the budgeting decisional processes, disability, political opinions, and social or economic conditions.

Ever since it was established as a private body under public control, Fondazione Bruno Kessler implemented a highly structured policy system based on the principles of transparency, advertising, and traceability. Furthermore, over the years the Fondazione Bruno Kessler strove to adapt to changing conditions in the work market, adopting measures for constant improvement. All the policies are published and can be referenced at the FBK website. As regards the articles in the "Recruitment and Selection" section, survey results have revealed a high percentage of satisfaction among the research community, in particular for the open recruitment process.

As regards "Working Conditions and Social Security", Fondazione Bruno Kessler is distinguished as an organization committed to Work Life Balance: since 2009 FBK has been involved in the <u>Family Audit Project</u>, gaining and maintaining certification awarded by the Autonomous Province of Trentino Government Agency. By signing the "Commitment Document", Fondazione Bruno Kessler has manifested its commitment to developing and cultivating an organizational culture and policy system promoting a balance of family and work. A number of welfare programs and projects have been implemented: flexitime (single attendance electronic registration for research staff), mobility for researchers, smart working among others, as explained at this <u>link</u>.

One of the most critical aspects of this issue is adherence to the principle of career development as described in the gap analysis, and the response of researchers under this heading in the survey reflects the changes that have occurred in Fondazione Bruno Kessler over the last two years. We refer in particular to an obstruction to career progression that has hindered the activation of contractual adjustment linked to acknowledgement of merit. This was despite the fact that during this period Fondazione Bruno Kessler took alternative initiatives to promote career development, like for example the Mobility Program For Researchers, incentive based policies, and the promotion of a model of roles and professional development as a practical instrument for orienting personnel policies and human resources.

In the Training and Development category, every year Fondazione Bruno Kessler defines a Learning & Development Plan, following analysis of training requirements. The plan foresees training initiatives in line with the required skills for the roles and professional development paths in the research centres. Furthermore, it is important to note that the FBK Statute does not include educational activities as a core mission, and so it is outside the scope of the Research Centres to provide university level courses or issue degree diplomas/certificates.

3. ACTIONS

Please provide a list of all actions to be undertaken in this HR strategy. The list must be accompanied by an extended version in which the actions are described in more detail. The overview must contain at least the following headings: Action title – Timing – Responsible Unit – Indicator(s) / Target(s).

Overall, the results of the HRS4R survey reveal a high level of satisfaction regarding the four areas investigated: i) ethical and professional aspects; ii) recruitment and selection; iii) working conditions and social security; iv) training and development. Opportunities for improvement are identified as a subset of specific factors: section i) ethical and professional aspects, and section iii) working conditions and social security, together presenting five questions that score below 3.25 or the 75th percentile of the grading scale. These are specifically questions 3, 5, and 8 for section i) and questions 22 and 24 for section iii). Of these questions, question 22 stands out (FBK has defined a specific career development strategy for researchers at all stages in their careers, including researchers on fixed-term contracts). It scores much worst in all respects: the average (2.67) is considerably lower than the next lowest answer (3.09 for question 24), furthermore 67% of respondents request that the problem be addressed within 6 months or sooner.

Art. 6 Accountability:

"Researchers need to be aware that they are accountable towards their employers, funders or other related public or private bodies as well as, on more ethical grounds, towards society as a whole. In particular, researchers funded by public funds are also accountable for the efficient use of taxpayers' money. Consequently, they should adhere to the principles of sound, transparent and efficient financial management and co-operate with any authorised audits of their research, whether undertaken by their employers/funders or by ethics committees. Methods of collection and analysis, the outputs and, where applicable, details of the data should be open to internal and external scrutiny, whenever necessary and as requested by the appropriate authorities".

Survey Question n3: "FBK provides adequate means for researchers to be aware of the principles of sound, transparent and efficient financial management".

 \rightarrow The actions described below in details have the purpose to increase the means researchers have to be aware of the principles of sound transparent and efficient financial management.

Action title and description	Timing	Responsible Unit	Indicator(s) / Target(s)
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A1 - Financial Literacy for Researchers: Training Initiative aimed at familiarizing researchers with the principles of sound, transparent and efficient financial management.	Q1 2018- Q4 2019	HR & Accounting and Financial Department	Indicator: number of participants and courses. Target: December 2019 All researchers
A2 - Reorganizing sources: Raising awareness of internal and external policies. Action: Reorganizing sources and simplifying the representation of regulations and internal policies/procedures.	Q3 2018- Q4 2019	Secretary General	Indicator: percentage of policies/procedures reviewed. Target: 100% by December 2019. All researchers.
A3 - Procedure for budget Planning:	Q1-Q3 2018	Secretary	Indicator: publication and presentation of the
Formalizing a procedure for budget planning: establishing times and deadlines, subjects involved,	2010	General, Accounting and	approved procedure. Target : October 2018
and defining appropriate cascade procedures.		Financial	All researchers.
		Department	
A4 - Budget Reporting:	Q1-Q3	Data office	Indicator: release of a pilot version of the dashboard
FBK Data Driven: launch of the Data Office project in	2018		by year 1.
FBK, which will focus on restructuring the research			, ,
support services and evolving the corresponding IT			Target: October 2018
systems. The objective is to improve efficiency and			All researchers
enable decision making based on accurate, relevant			
and timely data - at all levels and for all FBK roles. One			
of the products of the project will be a shared			
representation of the budget, through a dashboard			
available to, and easily understandable by all			
researchers. Currently only management have access			
to the budget. Researchers will be directly involved in			
test procedures for implementation.			

ART. 8 Dissemination, exploitation of results:

"All researchers should ensure, in compliance with their contractual arrangements, that the results of their research are disseminated and exploited, e.g. communicated, transferred into other research settings or, if appropriate, commercialised. Senior researchers, in particular, are expected to take a lead in ensuring that research is fruitful and that results are either exploited commercially or made accessible to the public (or both) whenever the opportunity arises".

Survey Question n. 5: "FBK ensures that the activities of the researchers are disseminated and exploited (e.g. transferred into other research settings or, if appropriate, commercialized)".

 \rightarrow The actions described below in details have the purpose to increase the means researchers have to enhance the dissemination and exploitation of research results.

Action title and description	Timing	Responsible Unit	Indicator(s) / Target(s)
A5 - Mission Based Report: The organization's accountability instrument in relation to stakeholders. This combination of documentary data on the activities of FBK is supported with explanatory content to assist the reading and interpretation of the data. The structuring of these materials is foreseen to include a series of self-standing documents, each one intended for a specific cluster of stakeholders, and designed for easy usability.	Q1-Q4 2018	Secretary General	Indicator: validation of the instrument and model by the Board of Directors. Target: December 2018 All researchers
A6 – Training Promotion Skills: Enhancing Skills for Promoting Research Results: raising awareness through training initiatives (giving operational tools, providing detailed guidelines for writing dissemination projects)		HR (L&D Plan) HIT, Communication Unit	Indicator: percentage of participants. Target: December 2019 All researchers

A7 – HIT Strategy: In order to reinforce local and international partnerships, FBK will invest in strengthening their strategy for promoting and maximizing research results through an evolution of AIRT team, named HIT (Hub Innovation Trentino): a non-profit consortium that aims to promote and maximize the results of research and innovation in the Trentino region in order to encourage the development of the local economy. It focuses on catalysing innovation, technological transfer, and opportunity scouting on national, European and international levels, regarding the theme of intelligent specialization directly for his members and indirectly for the Autonomous Province of Trentino.	Q1 2018- Q4 2019	HIT and Secretary General	 Indicator: Number and quality of patents commercialized and sold, amount of business generated in the industrial field, number of start-ups launched. Target: December 2019 All researchers
A8 – FBK Communication Strategy: Enhance FBK's communication strategy towards some specific targets, primarily schools and education: young students, teachers, and school principals, through the FBK junior project 2018. Another dissemination initiative will be the inclusion of specific actions for "Communicating Science" in the three-year Strategic Plan. The project goal for CISA (Citizens for Science) is to promote the scientific maturity of citizens, not only through a wide range of public opportunities in which Fondazione Bruno Kessler researchers take the leading role, but also encouraging citizens to take active part in research activities.	Q1-Q4 2019	Communication Unit	 Indicator: number of initiatives for public dissemination of research results to the context of CISA project (events, conferences, exhibitions, etc.) and the number of students involved in FBK Junior. Target: December 2019 General public and specific target of interest.

Art.11 Evaluation/appraisal systems:

"Employers and/or funders should introduce for all researchers, including senior researchers, evaluation/appraisal systems for assessing their professional performance on a regular basis and in a transparent manner by an independent (and, in the case of senior researchers, preferably international) committee. Such evaluation and appraisal procedures should take due account of their overall research creativity and research results, e.g. publications, patents, management of research, teaching/lecturing, supervision, mentoring, national or international collaboration, administrative duties, public awareness activities and mobility, and should be taken into consideration in the context of career progression".

Survey Question n8: "FBK regularly uses transparent evaluation/appraisal systems for assessing researchers' professional performance".

→ The actions described below in details have the purpose to reinforce and implement transparent evaluation/appraisal systems for assessing researchers' professional performance.

Action title and description	Timing	Responsible Unit	Indicator(s) / Target(s)
A9 – Permanent VQR: The action would involve implementing a Permanent VQR (Quality Evaluation Research Project), which aims at evaluating the results of scientific research. A permanent VQR would involve regularly sharing bibliometric and non-bibliometric indexes on the FBK website. The aim is to implement a continuous monitoring/performance evaluation tool for the research centres, strongly inspired by the VQR model and also serving as a valuable preparation exercise.	2010	RESEARCH ASSESSMENT	 Indicator: number of updates per year on FBK Internal Website and tracking visualization stats. There are bibliometric and non-bibliometric sectors. For non-bibliometric we would make use of peer review Target: December 2019 All researchers
A10 – Researcher Digital Folder: Creating an organic system of individual performance indicators. Implementing a collection process for relevant individual info useful for evaluation. Recap of an individual researcher's folder (possibly integrated	-	Data Office, Research Assessment, HR	Indicator: percentage of integration of data types from different platforms in use, percentage of integrated management tools (career, education, management, publications, etc.). Target: 50% by December 2019.

with career path, roles, and skills). Creation of a dossier containing the information, periodically updated with associated policy. The implementation will involve researchers directly with testing.	
researchers directly with testing.	

Art. 28: Career development:

"Employers and/or funders of researchers should draw up, preferably within the framework of their human resources management, a specific career development strategy for researchers at all stages of their career, regardless of their contractual situation, including for researchers on fixed-term contracts. It should include the availability of mentors involved in providing support and guidance for the personal and professional development of researchers, thus motivating them and contributing to reducing any insecurity in their professional future. All researchers should be made familiar with such provisions and arrangements".

Survey Question n22: "FBK has defined a specific career development strategy for researchers at all stages of their career, including researchers on fixed-term contracts".

 \rightarrow The actions described below in details have the purpose to reinforce and implement a structured career development strategy for researchers.

Action title and description	Timing	Responsible Unit	Indicator(s) / Target(s)
A11 – Career Progressions: Reactivate career progressions for 2017-19 (ref. to art. 28 Gap Analysis for details).		HR	Indicator : Number of Progressions from Total POE Availability (see art. 28 Gap Analysis for details).
			Target : October 2018 All researchers on permanent contracts.
A12 – Career Paths and Roles: Skills and professional paths: mapping roles and career paths and implementing career management tool, with cascade to technical and soft skills training.		HR - IT Support	Indicator : Percentage of research staff mapped in terms of career path and role assignment. Percentage of agreement of researchers with their professional paths and assigned roles.
			Target: 100% by December 2018.

			All researchers on fixed term and permanent contracts.
A13 – FBK PhD Program: Enhancement of doctoral paths in FBK: PhD Program process definition, prePhD& Studentship offers to increase interest and awareness in the programs, Welcome Office Support.	Q4 2018- Q4 2019	PhD Staff Team	Indicator: Number of prePhD calls and contracts started per year. Number of doctoral programs funded by FBK. Number of visas/residence permits required for PhD. Target: December 2019
			All candidates interested in a research career.
A14 – National Scientific Qualification: Support of Fondazione Bruno Kessler for Applications for National Scientific Qualifications, an action in favour of researchers' career development. The campaigns are conducted every 4 months. Abilitation lasts 6 years.	Q1-Q4 2019	Research Assessment	 Indicator: Number of applications per year. Percentage of qualifications accepted. Target: December 2019 All researchers.
A15 – Double Appointment: Sponsorship of Double Appointment programs aimed at encouraging the passage of FBK tenured researchers to the academic world.	Q1-Q4 2018	Secretary General	Indicator: Number of double appointments activated. Target: December 2018 All researchers on permanent contracts.
with other structures, is offered to researchers at all stages of	of their care e and job pl	ers, regardless of the lacement assistance,	either in the institutions concerned, or through collaboration

Action title and description	Timing	Responsible Unit	Indicator(s) / Target(s)
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Integrate into a single, user-friendly platform the data		General	different platforms in use, percentage of integrated
relevant to each researcher; allowing data display and		Secretary	management tools (career, education, management,
extraction regarding their career and professional	2019	HR	publications, etc.).
development (see Action 10).			T errol 50% (h. Derrorker 2010)
			Target: 50% by December 2019.
			All researchers.
A16 – Experience@FBK Certificate:	Q1-Q4		Indicator: Percentage of Experience@FBK produced.
For outbound trajectories, implementation of a		HR - Data Office	
process that allows Fondazione Bruno Kessler to certify		-	Target: December 2019
a researcher's experience and acquired skills		Secretary	All researchers
(extracting data from their digital folder). Researchers		General	
can use the document as a support for job applications			
to research institutes/companies.			
General Action for raising awareness regarding C&C			
Action title and description	Timing	Responsible Unit	Indicator(s) / Target(s)
A17 – HRS4R on FBK Books: Once the HRExcellence	Q1-Q2	Editorial Office -	Indicator: Publishing and updating the material on FBK
Logo is awarded to Fondazione Bruno Kessler, FBK		HR	Books.
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Books will publish the work carried out for certification on a dedicated website.			Target: July 2018

FBK ACTION PLAN GANTT

			2018													2019										
				Q1			Q2			Q3			Q4			Q1			Q2			Q3		(Q4	
		GANTT - ACTION PLAN	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19 Dec-10	Dec-12
Ethical and Professional Aspects	art. 6 Accountability	A1. Financial Literacy for Researchers																								٠
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Conditions al Security		A12. Career Path and Roles												⇒												
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	Advice	A10*. Researcher Digital Folder	_											_												
General Action		A17. HRS4R on FBK Books						\rightarrow																		
		*Action 10. refers to both Art.11 and Art.30								Т	1			F	2			т	2							
		T1, T2: Indicators Monitoring, R: Revision									<u> </u>				IX .			12								

Action 10. refers to both Art.11 and	Art.30
T1, T2: Indicators Monitoring, R: Rev	vision

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As the establishment of an Open Recruitment Policy is a key element in the HRS4R strategy, please also indicate <u>how your organisation will use the Open</u>, <u>Transparent and Merit-Based Recruitment Toolkit</u> and how you intend to implement/are implementing the principles of Open, Transparent and Merit-Based Recruitment. Although there may be some overlap with a range of actions listed above, please provide a short commentary demonstrating this implementation.

If your organisation already has a recruitment strategy, which implements the principles of Open, Transparent and Merit-Based Recruitment, please also cite the web link where this strategy can be found.

Actions addressing the implementation of Open, Transparent, Merit-Based Recruitment principles:

FBK implements a well-structured Recruitment process, as described in the OTM Checklist and in the Gap Analysis section dedicated to Recruitment. Below we report a list of actions already implemented by FBK, in line with the principles of Open, Transparent, Merit- Based Recruitment.

Open:

Every appointment request is submitted using an authorization form, completed by the hiring manager with all information relevant to the appointment (position, level, budget), and channelled through the relevant directors for approval. Each appointment request generates an open international call for applicants with only a few exceptions (e.g. for contracts of less than 11 months duration).

In order to advertise positions internationally, the FBK recruitment team make use of a structured list of channels: Euraxess, Eures, PAT portal, Employment Agency, Gender Sensitive Channels (Systers Network, Women in Research, *Donne e Scienza*), along with other ad hoc channels such as Researchgate, Linkedin. Tenure track positions are also advertised in specific channels for scientific sectors (e.g. IIIE, Science, JobsAcUK).

When it is necessary to ensure adequate time is available for applicants to gather relevant documentation, and ensure sufficient call exposure, they are advertised for a minimum of 21 calendar days (as per Province of Trentino rules).

Transparent:

Appointments on contracts longer than 11 months must be published and candidates must follow the selection process as per FBK Recruitment guidelines and procedures. The name of the winner for each call is published on the FBK website in the section "Selection Results", together with

the number of interviews held. As per Art. 4 L.P. n. 04/2014, citizens and interested candidates can request information about the selection procedures, depending on their entitlements, by submitting a formal query to <u>trasparenza@fbk.eu</u>, with the details of the regulations governing such requests available at the FBK website.

Merit Based:

The HR recruitment team ensure that candidate evaluations are based on the requirements set out in the job description. The selection committee apply the same evaluation grid for all candidates, reflecting the criteria mentioned in the call. Selection Committee members, at the time of appointment, are informed of internal procedures, and in particular the <u>Guidelines for Gender Sensitive Recruitment</u>.

Further Actions: after completing the FBK Gap Analysis the FBK HRS4R committee decided some measures could be taken to improve FBK OTM-Recruitment Strategy. In particular, we will be implementing the following actions:

1. In order to maximise visibility of the attractive working conditions for researchers at FBK, we will insert a link to the welfare page in each job description.

2. In order to emphasise the experience creativity, independence, and mobility of candidates, we will be including these traits as standard in each evaluation grid.

4. IMPLEMENTATION (MAX. 1 PAGE) *Please provide an overview of the expected implementation process.*

Do you have an implementation committee and/or steering group regularly overseeing and monitoring progress?

The HRS4R Process Committee together with the Working Group will be monitoring the indicators outlined in the action plan GANTT under T1 and T2 as described in the GANNT table. The person responsible for the actions will be gathering information throughout the implementation phase, in order to assess the applicability and effectiveness of the planned actions. In order to allow adjustments, a Revision moment (R) is inserted 12 months into the implementation phase, giving the Working Group and the HRS4R Process Committee the possibility to gather and assess the progress and efficacy of the actions.

How do you involve the research community, your main stakeholders, in the implementation process?

The actions outlined in the plan will be implemented with the members of the specific areas indicated, and the indicators will involve the entire research community, given that most actions have "all researchers" as the main target. For some of the actions, it will be necessary to ask the researchers to participate in a pilot phase so that the committee can receive their opinions first hand and make changes accordingly. In this respect, it will be ensured that the Governance is involved and constantly up to date with the progress of the actions. After obtaining certification, we will be regularly update the FBK HRS4R website with the GANNT so that anyone can access the data and progress status.

Is there evidence of any alignment of the HRS4R with organisational policies?

FBK recognizes the research profession and researcher autonomy (Article 59 CCPL), with reference to the "European Charter of Researchers" and the "Code of Leadership for Researchers". Furthermore, our Recruitment <u>guidelines and procedures</u> indicate the C&C as reference documents for the CCPL (Fondazione Bruno Kessler's Collective Labour Agreement).

The HRS4R is set as one of four goals assigned by the Institutional Governance to CASSR (11 Administration Services Supporting Research). Therefore each service must cascade within the team and choose one responsible person who, together with the Working Team and HRS4R Committee, is responsible for implementation, indicator monitoring, and document maintenance.

How do you expect to prepare the internal and external review?

The persons responsible for each action in collaboration with HRS4R Committee are responsible for measuring the indicators and preparing the final documentation for internal analysis. We plan to submit another survey at the end of the implementation phase, in order to assess any changes since the start of the project, and collect data for the internal analysis. Following the assessment, based on the external experts' feedback, FBK will implement a revised action plan, with revised indicators and targets, in order to prepare for an external review.